

PERFORMANCE HIGHLIGHTS

As managing partner I led my company in developing our proprietary methodology for identifying and resolving workplace conflict. Led the development of tools & techniques for Operations managers and HR managers to identify internal conflicts and mitigate their impacts. Initiated process for auditing key HR Procedures/processes to identify internal communication gaps.



Designed, and developed three training and lecture series that are scalable for use in training/coaching senior executives and managers to provide usable subject knowledge for real-world applications.



CDC Integrated has mediated disputes between subcontractors and general contractors in the Houston area addressing over work and price disputes. Mediated interpersonal disputes in a small regional hospital, several regional manufacturing facilities. Consulted on organizational conflict issues with several non-profits, and local technology companies.

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Capabilities statement:

Service-disabled, veteran-owned small business in the Houston, Texas area. We serve our customers through the development of focused and innovative solutions in the areas of conflict resolution, executive integrity and ethics coaching, and leadership decision processes.

What sets CDC Integrated Services apart from our competitors?

More than 40 years of experience in the public and private sector; with specialized experience in negotiations, dispute resolution, and the development of innovative solutions, and implementing strategies to improve organizational performance.

Classifications:

Service-disabled Veteran DUNS: 03-896-0677

NAICS:

- 541990 All other professional, technical, and scientific services
- 541611 Administrative management and general management consulting services
- 541612 Human resources consulting services
- 611430 Professional Management and Development Training
- 813930 Labor Unions and Similar Labor Organizations
- 624230 Emergency and Other Relief Services

Product Codes: B550, R408, R431, R497

Published Author:

The Point of Convergence: A Path to Understanding Conflict Resolution
The Battle for Ethics and Integrity in the Workplace: The Leader's Dilemma
The Monday Morning Checklist, A Guide for Experienced Leaders in a Busy

Areas of expertise:

Mediation	Ethics and Integrity Training
Conflict Management	Human Resource Audits
Negotiation	Process Improvement
Leadership Coaching	